

| Route 2 – Property Permutation   |  |
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| Communication Method   | Information  |
| <p><b>First Contact: CCB Form</b></p> <p>Your property will go down this cycle if all electors are unmatched and we hold no personal contact information for your property.</p> <p>Your property will first be sent an A4 form with the letters '<b>CCB</b>' in the top left-hand corner.</p> <p>This communication will be sent on or around the <b>28<sup>th</sup> July 2025</b>.</p> <p>Please respond by <b>no later than the 15<sup>th</sup> August 2025</b> to avoid receiving further communications from us.</p> | <p><b>Why have I received this?</b></p> <p>We are required to make first contact in this cycle via post.</p> <p><b>Do I need to respond?</b></p> <p><b>Yes</b>, whether there are changes or not – you must respond.</p> <p><b>What we need you to do:</b><br/>You can inform us of any changes via the following methods:</p> <p><b>FOR CHANGES:</b></p> <ul style="list-style-type: none"> <li>• <b>Online by:</b> <ul style="list-style-type: none"> <li>○ Visiting the website: <a href="http://www.householdresponse.com/midsussex">www.householdresponse.com/midsussex</a></li> <li>○ Entering your unique security codes noted on your form</li> <li>○ Updating your household information as required and clicking submit</li> </ul> </li> <li>• <b>By telephone:</b> <ul style="list-style-type: none"> <li>○ Call 01444 477 003</li> </ul> </li> <li>• <b>By e-mail:</b> <ul style="list-style-type: none"> <li>○ <a href="mailto:elections@midsussex.gov.uk">elections@midsussex.gov.uk</a></li> <li>○</li> </ul> </li> </ul> <p><b>FOR NO CHANGES –</b></p> <ul style="list-style-type: none"> <li>• <b>Online by:</b> <ul style="list-style-type: none"> <li>○ Using the same details as above</li> </ul> </li> <li>• <b>By telephone:</b> <ul style="list-style-type: none"> <li>○ Call 0800 8840701 and enter unique security codes when prompted, or Call 01444 477 003</li> </ul> </li> <li>• <b>By text:</b> <ul style="list-style-type: none"> <li>○ Text NOCHANGE followed by your unique security codes to 80212</li> </ul> </li> <li>• <b>By e-mail:</b> <ul style="list-style-type: none"> <li>○ <a href="mailto:elections@midsussex.gov.uk">elections@midsussex.gov.uk</a></li> </ul> </li> <li>• <b>By Post:</b> <ul style="list-style-type: none"> <li>○ Pop the form in the provided self-addressed envelope and return via the post</li> </ul> </li> </ul> <p><b>IMPORTANT:</b> New individuals added through the canvass must register to vote in order to be added to the electoral register. They can do this at <a href="https://www.gov.uk/register-to-vote">https://www.gov.uk/register-to-vote</a>. We will send each new person a registration form if they do not apply online.</p> <p><b>What happens if I do not respond?</b></p> <p>If you do not respond to the first method of contact, we will attempt to contact you a second time via a canvass form.</p> |

**Second Contact:  
Canvass Form**

If no response is provided to the first method of contact, your property will be sent an A3 form called a 'Canvass Form'.

This form will have the letters 'CF' in the top left-hand corner.

This communication will be sent on or around the **25<sup>th</sup> August 2025**.

Please respond by **no later than the 24<sup>th</sup> October 2025** to avoid receiving further communications from us.

**Why have I received this?**

We do not hold any personal contact details for your property and have not received a response to our first method of contact.

**Do I need to respond?**

**Yes**, whether there are changes or not – you must respond.

**What we need you to do:**

Respond to the form by the deadline. Response methods can be seen below.

**FOR CHANGES -**

- **Online by:**
  - Visiting the website:  
[www.householdresponse.com/midsussex](http://www.householdresponse.com/midsussex)
  - Entering your unique security codes noted on your form
  - Updating your household information as required and clicking submit
- **By telephone:**
  - Call 01444 477 003
- **By e-mail:**
  - [elections@midsussex.gov.uk](mailto:elections@midsussex.gov.uk)
- **By Post:**
  - Pop the form in the provided self-addressed envelope and return via the post

**FOR NO CHANGES –**

- **Online by:**
  - Using the same details as above
- **By telephone:**
  - Call 0800 8840701 and enter unique security codes when prompted, or Call 01444 477 003
- **By text:**
  - Text NOCHANGE followed by your unique security codes to 80212
- **By e-mail:**
  - [elections@midsussex.gov.uk](mailto:elections@midsussex.gov.uk)
- **By Post:**
  - Pop the form in the provided self-addressed envelope and return via the post

**IMPORTANT:** New individuals added through the canvass must register to vote in order to be added to the electoral register. They can do this at <https://www.gov.uk/register-to-vote>. We will send each new person a registration form if they do not apply online.

**What happens if I do not respond?**

If you do not respond to the second method of contact, we will attempt to contact you through a third time via telephone canvassing.

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| <p><b>Third Contact:<br/>Telephone Canvassing</b></p> <p>If no response is provided to the first two methods of contact, we will canvass your property via telephone.</p> <p><b>Canvassing will place from w/c 24<sup>th</sup> October 2025.</b></p> | <p><b>Why am I receiving this telephone call?</b><br/>We have not received a response to our first two methods of contact.</p> <p><b>Do I need to respond?</b><br/><b>Yes</b>, whether there are changes or not – you must respond.</p> <p><b>What we need you to do:</b><br/>Please follow our canvassers instructions to enable the completion of your property canvass.</p> |
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| Route 2 – E-Comm Permutation   |   |
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| Communication Method   | Information   |
| <p><b>First Contact: Canvass Form</b></p> <p>Your property will go down this cycle if there are matched electors with either an e-mail address or mobile number on file.</p> <p>Your property will first be sent an A3 form called a '<b>Canvass Form</b>'.</p> <p>This form will have the letters '<b>CF</b>' in the top left-hand corner.</p> <p>This communication will be sent on or around the <b>28<sup>th</sup> July 2025</b>.</p> <p>Please respond by <b>no later than the 15<sup>th</sup> August 2025</b> to avoid receiving further communications from us.</p> | <p><b>Why have I received this?</b></p> <p>We are required to make first contact in this cycle via post.</p> <p><b>Do I need to respond?</b></p> <p><b>Yes</b>, whether there are changes or not – you must respond.</p> <p><b>What we need you to do:</b></p> <p>Respond to the form by the deadline. Response methods can be seen below.</p> <p><b>FOR CHANGES -</b></p> <ul style="list-style-type: none"> <li>• <b>Online by:</b> <ul style="list-style-type: none"> <li>○ Visiting the website: <a href="http://www.householdresponse.com/midsussex">www.householdresponse.com/midsussex</a></li> <li>○ Entering your unique security codes noted on your form</li> <li>○ Updating your household information as required and clicking submit</li> </ul> </li> <li>• <b>By telephone:</b> <ul style="list-style-type: none"> <li>○ Call 01444 477 003</li> </ul> </li> <li>• <b>By e-mail:</b> <ul style="list-style-type: none"> <li>○ <a href="mailto:elections@midsussex.gov.uk">elections@midsussex.gov.uk</a></li> </ul> </li> <li>• <b>By Post:</b> <ul style="list-style-type: none"> <li>○ Pop the form in the provided self-addressed envelope and return via the post</li> </ul> </li> </ul> <p><b>FOR NO CHANGES –</b></p> <ul style="list-style-type: none"> <li>• <b>Online by:</b> <ul style="list-style-type: none"> <li>○ Using the same details as above</li> </ul> </li> <li>• <b>By telephone:</b> <ul style="list-style-type: none"> <li>○ Call 0800 8840701 and enter unique security codes when prompted, or Call 01444 477 003</li> </ul> </li> <li>• <b>By text:</b> <ul style="list-style-type: none"> <li>○ Text NOCHANGE followed by your unique security codes to 80212</li> </ul> </li> <li>• <b>By e-mail:</b> <ul style="list-style-type: none"> <li>○ <a href="mailto:elections@midsussex.gov.uk">elections@midsussex.gov.uk</a></li> </ul> </li> <li>• <b>By Post:</b> <ul style="list-style-type: none"> <li>○ Pop the form in the provided self-addressed envelope and return via the post</li> </ul> </li> </ul> <p><b>IMPORTANT:</b> New individuals added through the canvass must register to vote in order to be added to the electoral register. They can do this at <a href="https://www.gov.uk/register-to-vote">https://www.gov.uk/register-to-vote</a>. We will send each new person a registration form if they do not apply online.</p> |

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|   | <p><b>What happens if I do not respond?</b></p> <p>If you do not respond to the first method of contact, we will attempt to contact you a second time via an e-mail or text message.</p>  |
| <p><b>Second Contact: E-mail or text message</b></p> <p>If no response is provided to the first method of contact, we will send an <b>e-mail or text message to any elector(s)</b> we hold details for.</p> <p>This communication will be sent on or around the <b>25<sup>th</sup> August 2025</b>.</p> <p>Please respond by <b>no later than the 24<sup>th</sup> October 2025</b> to avoid receiving further communications from us.</p> | <p><b>Why have I received this?</b></p> <p>We did not receive a response to our first contact method and hold an e-mail address or telephone number for elector(s) at your property on file.</p> <p><b>Do I need to respond?</b></p> <p><b>Yes</b>, whether there are changes or not – you must respond.</p> <p><b>What we need you to do:</b></p> <p>Respond to the e-mail or text message by the deadline, please see the response methods below.</p> <ul style="list-style-type: none"> <li>• <b>Online by:</b> <ul style="list-style-type: none"> <li>○ Visiting the website: <a href="http://www.householdresponse.com/midsussex">www.householdresponse.com/midsussex</a></li> <li>○ Entering your unique security codes noted on your e-mail or text message</li> <li>○ Updating your household information as required and clicking submit</li> </ul> </li> <li>• <b>By telephone:</b> <ul style="list-style-type: none"> <li>○ Call 01444 477 003</li> </ul> </li> <li>• <b>By e-mail:</b> <ul style="list-style-type: none"> <li>○ <a href="mailto:elections@midsussex.gov.uk">elections@midsussex.gov.uk</a></li> </ul> </li> </ul> <p><b>IMPORTANT:</b> New individuals added through the canvass must register to vote in order to be added to the electoral register. They can do this at <a href="https://www.gov.uk/register-to-vote">https://www.gov.uk/register-to-vote</a>. We will send each new person a registration form if they do not apply online.</p> <p><b>What happens if I do not respond?</b></p> <p>If you do not respond to the second method of contact, we will attempt to contact you through a third time via telephone canvassing.</p> |
| <p><b>Third Contact: Telephone Canvassing</b></p> <p>If no response is provided to the first two methods of contact, we will canvass your property via telephone.</p> <p><b>Canvassing will place from w/c 24<sup>th</sup> October 2025.</b></p>  | <p><b>Why am I receiving this telephone call?</b></p> <p>We have not received a response to our first two methods of contact.</p> <p><b>Do I need to respond?</b></p> <p><b>Yes</b>, whether there are changes or not – you must respond.</p> <p><b>What we need you to do:</b></p> <p>Please follow our canvassers instructions to enable the completion of your property canvass.</p>   |

## Route 2 – Telephone Permutation

| Communication Method   | Information  |
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| <p><b>First Contact: CCB Form</b></p> <p>Your property will go down this cycle if there are matched electors with only a home telephone number (i.e a landline number) on file.</p> <p>Our first method of contact will involve sending your property will be sent an A4 form with the letters ‘CCB’ in the top left-hand corner.</p> <p>This communication will be sent on or around the <b>28<sup>th</sup> July 2025</b>.</p> <p>Please respond by <b>no later than the 15<sup>th</sup> August 2025</b> to avoid receiving further communications from us.</p> | <p><b>Why have I received this?</b></p> <p>We are required to make first contact in this cycle via post.</p> <p><b>Do I need to respond?</b></p> <p><b>Yes</b>, whether there are changes or not – you must respond.</p> <p><b>What we need you to do:</b><br/>You can inform us of any changes via the following methods:</p> <p><b>FOR CHANGES:</b></p> <ul style="list-style-type: none"> <li>• <b>Online by:</b> <ul style="list-style-type: none"> <li>○ Visiting the website: <a href="http://www.householdresponse.com/midsussex">www.householdresponse.com/midsussex</a></li> <li>○ Entering your unique security codes noted on your form</li> <li>○ Updating your household information as required and clicking submit</li> </ul> </li> <li>• <b>By telephone:</b> <ul style="list-style-type: none"> <li>○ Call 01444 477 003</li> </ul> </li> <li>• <b>By e-mail:</b> <ul style="list-style-type: none"> <li>○ <a href="mailto:elections@midsussex.gov.uk">elections@midsussex.gov.uk</a></li> <li>○</li> </ul> </li> </ul> <p><b>FOR NO CHANGES –</b></p> <ul style="list-style-type: none"> <li>• <b>Online by:</b> <ul style="list-style-type: none"> <li>○ Using the same details as above</li> </ul> </li> <li>• <b>By telephone:</b> <ul style="list-style-type: none"> <li>○ Call 0800 8840701 and enter unique security codes when prompted, or Call 01444 477 003</li> </ul> </li> <li>• <b>By text:</b> <ul style="list-style-type: none"> <li>○ Text NOCHANGE followed by your unique security codes to 80212</li> </ul> </li> <li>• <b>By e-mail:</b> <ul style="list-style-type: none"> <li>○ <a href="mailto:elections@midsussex.gov.uk">elections@midsussex.gov.uk</a></li> </ul> </li> <li>• <b>By Post:</b> <ul style="list-style-type: none"> <li>○ Pop the form in the provided self-addressed envelope and return via the post</li> </ul> </li> </ul> <p><b>IMPORTANT:</b> New individuals added through the canvass must register to vote in order to be added to the electoral register. They can do this at <a href="https://www.gov.uk/register-to-vote">https://www.gov.uk/register-to-vote</a>. We will send each new person a registration form if they do not apply online.</p> <p><b>What happens if I do not respond?</b></p> <p>If you do not respond to the first method of contact, we will attempt to contact you a second time via a canvass form.</p> |

**Second Contact:  
Canvass Form**

If no response is provided to the first method of contact, your property will be sent an A3 form called a 'Canvass Form'.

This form will have the letters 'CF' in the top left-hand corner.

This communication will be sent on or around the **25<sup>th</sup> August 2025**.

Please respond by **no later than the 24<sup>th</sup> October 2025** to avoid receiving further communications from us.

**Why have I received this?**

If we have not received a response to our first method of contact, we will send your property a canvass form.

**Do I need to respond?**

**Yes**, whether there are changes or not – you must respond.

**What we need you to do:**

Respond to the form by the deadline. Response methods can be seen below.

**FOR CHANGES -**

- **Online by:**
  - Visiting the website:  
[www.householdresponse.com/midsussex](http://www.householdresponse.com/midsussex)
  - Entering your unique security codes noted on your form
  - Updating your household information as required and clicking submit
- **By telephone:**
  - Call 01444 477 003
- **By e-mail:**
  - [elections@midsussex.gov.uk](mailto:elections@midsussex.gov.uk)
- **By Post:**
  - Pop the form in the provided self-addressed envelope and return via the post

**FOR NO CHANGES –**

- **Online by:**
  - Using the same details as above
- **By telephone:**
  - Call 0800 8840701 and enter unique security codes when prompted, or Call 01444 477 003
- **By text:**
  - Text NOCHANGE followed by your unique security codes to 80212
- **By e-mail:**
  - [elections@midsussex.gov.uk](mailto:elections@midsussex.gov.uk)
- **By Post:**
  - Pop the form in the provided self-addressed envelope and return via the post

**IMPORTANT:** New individuals added through the canvass must register to vote in order to be added to the electoral register. They can do this at <https://www.gov.uk/register-to-vote>. We will send each new person a registration form if they do not apply online.

**What happens if I do not respond?**

If you do not respond to the second method of contact, we will attempt to contact you through a third time via a telephone canvassing.

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| <p><b>Third Contact:<br/>Telephone Canvassing</b></p> <p>If no response is provided to the first two methods of contact, we will canvass your property via telephone.</p> <p><b>Canvassing will place from w/c 24<sup>th</sup> October 2025.</b></p> | <p><b>Why am I receiving this telephone call?</b><br/>We have not received a response to our first two methods of contact.</p> <p><b>Do I need to respond?</b><br/><b>Yes</b>, whether there are changes or not – you must respond.</p> <p><b>What we need you to do:</b><br/>Please follow our canvassers instructions to enable the completion of your property canvass.</p> |
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