

Water supply issues - some of issues experienced in last 2 months by Southeast Water customers

27/5/2026 - About 18,000 properties in Kent are still facing water supply disruptions due to warm weather, South East Water (SEW) has said.

Areas impacted include the towns of Maidstone, Ashford and Whitstable, as well as several villages in the county. Parts of East and West Sussex had also previously been impacted by water supply issues.

<https://www.bbc.co.uk/news/articles/c8d8294qm4go>

These issues took a week to resolve – on 2/6/2026, it was announced that issues had been resolved <https://www.bbc.co.uk/news/articles/cx21889zyrgo>

10/7/2026 - South East Water said supplies were returning to normal after a technical issue left more than 1,400 customers without water or with low pressure.

The company said the disruption happened in Ditchling, East Sussex, on Friday while engineers were making changes to the network to help protect supplies during prolonged hot weather. Downlands Community School in Hassocks closed for the day because of the outage.

<https://www.bbc.co.uk/news/articles/cgqjdql5d8eo>

18/7/26 - Residents from more than 7,000 properties across Kent are facing water disruption. South East Water (SEW) said the issue affected levels in drinking water storage tanks, meaning supplies could not be pumped properly to homes in Tunbridge Wells and Pembury, particularly to higher areas.

<https://www.bbc.co.uk/news/articles/ckg9mwyvyzvo>

23/7/2026 - Thousands of properties in East Sussex are either without water or are experiencing low pressure. South East Water (SEW) announced a disruption to supplies in the Heathfield, Sandy Cross and the surrounding areas, resulting from "an unforeseen issue with planned works to our network" including "a complex leak repair".

<https://www.bbc.co.uk/news/articles/c78gxz94n79o>

24/7/2026 - nearly 1,000 properties in East Sussex are either without water or with low pressure. South East Water (SEW) announced disruption to supplies in Ditchling and Burgess Hill on Friday and attributed the problem to "two separate burst water mains" in the area.

<https://www.bbc.co.uk/news/articles/c4gw72qzp96o>