

Annual Electoral Canvass – Examples of Canvass Communications

E-Communications

Text Message:

A text may be sent to households where we hold a mobile number for at least one member of the household and their data has been matched.

The domain name of the text message will read “MSDC”.

An example of this text message can be seen below*:

< **MSDC**
09:15, 6 Aug

Mid Sussex District Council: The Annual Electoral Canvass 2024 is underway.

Dear

Please complete the steps below by the 13 August 2024 to confirm that the details we hold for your property are correct.

1. Visit: <https://www.householdresponse.com/midsussex>

2. Enter your unique security codes:

- Security Code 1: TEST
- Security Code 2: TEST

3. Once logged in, follow the instructions on screen

New registrations can be completed online at <https://www.gov.uk/register-to-vote>.

You cannot reply directly to this message.

We have contacted you via text message as you have provided us with your mobile number previously.

If you no longer want to be contacted by text message, please e-mail elections@midsussex.gov.uk or you can unsubscribe on our website here: <https://www.midsussex.gov.uk/forms/?form=46613&w=2>

Yours sincerely,
Kathryn Hall
Electoral Registration Officer
elections@midsussex.gov.uk
[01444 477003](tel:01444477003)

*Note the dates included in the text message will be updated year on year.

Dispatch Date (Route 1 Properties)	7th July 2025
Response Deadline (Route 1 Properties)	13th July 2025

Dispatch Date (Route 2 Properties)	25th August 2025
Response Deadline (Route 2 Properties)	24th October 2025

If you are unsure if the text message you have received is genuine, please contact the Electoral Services Team using the following methods:

E-mail: elections@midsussex.gov.uk


Telephone: 01444 477003

E-mail:

E-mails may be sent to households where we hold an e-mail address for at least one member of the household and their data has been matched.

The e-mail domain is as follows: mid.sussex.district.council@notifications.service.gov.uk

An example of this e-mail can be seen below*:



MID SUSSEX
DISTRICT COUNCIL

Dear

The Annual Electoral Canvass 2024 has now commenced.

By law, the Canvass is conducted every year to update the electoral register.

You are requested to follow the steps below to respond. As part of your update, you will need to confirm whether there are any changes to the details we hold for your property on the Electoral Register.

It takes just a few minutes online. Please respond by the 13 August 2024:

- Visit the website:
<https://www.householdresponse.com/midsussex>
- Enter your unique security code
Part 1: TEST
Part 2: TEST
- Update your household information and click 'submit'

You can also respond by:
Phone: 01444 477003, or
E-mail: elections@midsussex.gov.uk

IMPORTANT: Adding someone to your property via the Household Response Service does not mean that they will automatically be added to the electoral register. If you add any new people, they will need to complete a separate registration application. They can do this online at: gov.uk/register-to-vote.

We will send each new person an invitation to register form if they do not apply online.

We have contacted you via email as you have previously provided us with your email address. Providing an email address gives us a quick and easy way to contact you about your registration.

If you no longer want to be contacted by email, please e-mail elections@midsussex.gov.uk or you can unsubscribe on our website here: <https://www.midsussex.gov.uk/forms/?form=46613&w=2>.

If you have any queries or need further information about the annual canvass, please contact us using the details above or visit our website here: <https://www.midsussex.gov.uk/elections-voting/annual-canvass/>.

Yours sincerely

Kathryn Hall

Electoral Registration Officer

elections@midsussex.gov.uk

01444 477003

*Note the dates included our e-mail will be updated year on year.

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